



Telfusion Inc.  
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## Telfusion Return Merchandise Authorization Form

Company:  
Billing Address:  
City: State: Zip Code:  
Contact Name:  
Phone: Fax:

Please list product, serial number, invoice number, invoice date, and reason returned for **each** item:

Requested Action:

\_\_\_\_\_  
Signature Date

Printed Name Title

*Telfusion, Inc. reserves the right to replace, repair, or refund customers for returns only after products have been received, tested, and verified by Telfusion. Warranty period begins at the time of product purchase or shipment (whichever occurs first). Any products received by Telfusion, Inc. which have been damaged in transit due to improper shipping, improper packaging, or other factors beyond the control of Telfusion, Inc. will not be accepted. Products must be received by Telfusion, Inc. prior to expiration of the warranty period. Products returned outside the warranty period, or returned without all original parts present, will not be accepted. Telfusion, Inc. will verify serial number and product identification information on all products returned. Any attempt to modify, remove, obscure, or otherwise tamper with serial numbers and product identification information constitutes fraud and will invalidate warranty. All products returned must include an RMA number to be accepted by Telfusion, Inc. All shipping charges for products returned to Telfusion and their subsequent replacement shipping charges (if applicable) are the responsibility of customer.*